

# DOD Food Analysis & Diagnostic Laboratory FAVN-OIE Instructions for the Importation/Exportation of Dogs and Cats

## Packing Instructions:

- Submit 0.5 – 1.0 ml of clear serum in an unbreakable tube and place in a Ziploc® type bag.
  - **Note:** A waiting period of at least 21 days between rabies vaccination and sample draw is advised for optimum antibody response.
- Fill out **one (1)** FAVN-OIE test request per animal. Print or type all information as the form is fillable.
- The veterinarian's original signature is required. The veterinarian will verify the identity of the animal including the microchip number and the owner's DOD beneficiary status.
- Place payment and FAVN-OIE request form in a separate Ziploc® type bag to prevent water damage.

## Payment Information:

- **Effective 1 February 2020, the laboratory fee for the FAVN test is \$70.00 per sample.**
- Acceptable forms of payment include money order, cashier's check, or credit card. For multiple samples, one full payment is acceptable.
- Please make cashier's check or money order payable to "**DOD VET LAB**" and ensure the owner and animal's name is included.
- Cash and personal checks are **NOT acceptable** forms of payment.
- **Only VISA, MASTERCARD and DISCOVER are accepted.** Fill out the Credit Card Authorization Form and submit with the FAVN-OIE request form and sample for testing. By signing this form, you authorize this transaction. Upon receipt of your samples your account will be charged.

## Shipping Information:

- **Ship to: DOD Food Analysis and Diagnostic Laboratory**  
ATTN: Diagnostic Receiving Section  
2899 Schofield Road, Suite 2630  
JBSA Ft Sam Houston, TX 78234-7583
- Use the fastest service available including next-day delivery services such as Federal Express, UPS, or DHL. If possible, **avoid** using the United States Postal Service (USPS).
- Refrigerants and gel packs are not necessary when shipped for next day delivery from the USA, but are recommended when delivery requires several days in transit.
- When shipping from overseas, include a copy of the CDC Import Permit (available for printing from the MilSuite or public website) to facilitate clearance through US Customs.

## Results:

- Results can be expected within three (3) to four (4) weeks after receipt of the sample(s).
- Results will be sent via fax, regular mail or e-mailed to the veterinarian upon request. All MWD lab results will be mailed to the requestor. The laboratory is **NOT** permitted to give results over the phone.
- **Re-issued certified copies will incur a \$10.00 processing fee.**
  - **Hawaii and Guam:** The final report is mailed directly to the quarantine facility and a copy is sent to the submitting veterinary clinic. Animal owner should obtain a copy from their veterinarian.
  - **All other destinations:** The final report is mailed to the pet owner.
- **DOD Food Analysis and Diagnostic Laboratory contact information:**  
**Phone:** 210-295-4605/4010/4387      **DSN:** 421-4605/4010/4387      **Fax:** 210-635-1025  
**E-mail:** [USARMY.JBSA.MEDCOM.LIST.PHC-RABIES-FAVN-SA@MAIL.MIL](mailto:USARMY.JBSA.MEDCOM.LIST.PHC-RABIES-FAVN-SA@MAIL.MIL)  
**Website:** <https://phc.amedd.army.mil/topics/labsciences/fad/Pages/Diagnostics-Section.aspx>