Packing Instructions:

- Submit 0.5 – 1.0 ml of clear serum in an unbreakable tube and place in a Ziploc® type bag.
  - Note: A waiting period of at least 21 days between rabies vaccination and sample draw is advised for optimum antibody response.
- Fill out one (1) FAVN-OIE test request per animal. Print or type all information as the form is fillable.
- The veterinarian’s original signature is required. The veterinarian will verify the identity of the animal including the microchip number and the owner’s DOD beneficiary status.
- Place payment and FAVN-OIE request form in a separate Ziploc® type bag to prevent water damage.

Payment Information:

- Effective 1 February 2020, the laboratory fee for the FAVN test is $70.00 per sample.
- Acceptable forms of payment include money order, cashier’s check, or credit card. For multiple samples, one full payment is acceptable.
- Please make cashier’s check or money order payable to “DOD VET LAB” and ensure the owner and animal’s name is included.
- Cash and personal checks are NOT acceptable forms of payment.
- Only VISA, MASTERCARD and DISCOVER are accepted. Fill out the Credit Card Authorization Form and submit with the FAVN-OIE request form and sample for testing. By signing this form, you authorize this transaction. Upon receipt of your samples your account will be charged.

Shipping Information:

- Ship to: DOD Food Analysis and Diagnostic Laboratory
  - ATTN: Diagnostic Receiving Section
  - 2899 Schofield Road, Suite 2630
  - JBSA Ft Sam Houston, TX 78234-7583
- Use the fastest service available including next-day delivery services such as Federal Express, UPS, or DHL. If possible, avoid using the United States Postal Service (USPS).
- Refrigerants and gel packs are not necessary when shipped for next day delivery from the USA, but are recommended when delivery requires several days in transit.
- When shipping from overseas, include a copy of the CDC Import Permit (available for printing from the MilSuite or public website) to facilitate clearance through US Customs.

Results:

- Results can be expected within three (3) to four (4) weeks after receipt of the sample(s).
- Results will be sent via fax, regular mail or e-mailed to the veterinarian upon request. All MWD lab results will be mailed to the requestor. The laboratory is NOT permitted to give results over the phone.
- Re-Issued certified copies will incur a $10.00 processing fee.
  - Hawaii and Guam: The final report is mailed directly to the quarantine facility and a copy is sent to the submitting veterinary clinic. Animal owner should obtain a copy from their veterinarian.
  - All other destinations: The final report is mailed to the pet owner.

DOD Food Analysis and Diagnostic Laboratory contact information:
- Phone: 210-295-4605/4010/4387  DSN: 421-4605/4010/4387  Fax: 210-635-1025
- E-mail: USARMY.JBSA.MEDCOM.LIST.PHC-RABIES-FAVN-SA@MAIL.MIL
- Website: https://phc.amedd.army.mil/topics/labsciences/fad/Pages/Diagnostics-Section.aspx